

GOVERNMENT OF KARNATAKA  
COMMERCIAL TAXES DEPARTMENT  
Vanijya Therige Karyalaya, I Main Road, Gandhinagar,  
Bangalore – 560 009

Telephone No: 22208402  
22258512  
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No.CCW/CR.4/07 -08

Dated:23.07.2011

**TENDER NOTIFICATION**

**INTRODUCTION**

Commercial Taxes Department (CTD) with its head office at the above address, has its offices in more than 130 locations which includes check posts on highways. There are about 1500 systems and upgrading of the IT infrastructure is a continuous process. Hence, there are continuous, additions, replacements and phasing out as of systems. All the locations are interconnected by MPLS, VPN in a centralized architecture. Servers are located in various data centres within and as well as outside Karnataka. The antivirus system presently is Sophos.

In order to continue the service, sealed Tenders are invited under single cover system for purchase of the latest Sophos anti-virus software.

**Scope of work**

Supply of Sophos Endpoint Security and Control anti-virus software licenses for approx 1500 client users and servers along with support for the period of contract.

**Period of contract**

This contract shall be valid for a period of one year.

**Qualifications Criteria**

1. The bidder should have an office at Bangalore. Proof of the existence of the office must be, by way of producing a copy of the certificate/receipt of tax paid under Shops and Establishment Act.
2. The bidder should be a licensed dealer of the product. Duly completed Manufacturers' Authorization Form (MAF) in the format prescribed in Annexure – 2 shall be filed along with the bid.

### Terms and conditions of supply:

1. The bidder should satisfy all the terms and conditions.
2. The bidder should take care of supply and installation.
3. The bidder should assist and do the required configuration.
4. All the features available including automatic uploading/pushing to all clients, scheduler, daily reports must be enabled by the bidder for CTD.
5. Bidder should provide warranty for the entire duration of License period for smooth functioning of all the features of Sophos Endpoint Security and Control antivirus software.
6. In case of a problem, the bidder should be able to resolve the problem within 3 working hours from the time of registering the problem.
7. The successful bidder is required to furnish an unconditional and irrevocable Bank Guarantee for an amount equivalent to 10% of total price as quoted in the bid within 7 days of issue of purchase order valid for the period of contract + 1 month, else EMD amount would be forfeited
8. Bids should be valid for a period of 3 months from the last date fixed for submission of bids.
9. Bids should be submitted in the format provided in Annexure -1 indicating the cost for about 1500 users .
10. Annexure -1 and 2, MAF and, documents pertaining to location of the office in Bangalore must be pinned together. Bidders wanting to provide any other information must do so separately.
11. Bidders should pay EMD of Rs.50,000 by way of a DD drawn on "Commissioner of Commercial Taxes, Karnataka, payable in Bangalore." EMD would be returned to the unsuccessful bidders soon after the opening of the bid. The successful bidder's EMD will be returned after satisfactory installation of all the systems.
12. The bid should be made in a sealed cover and should be superscribed with the words "Bid for Sophos Endpoint Security and Control antivirus software"
13. The last date for submission of tender is 01-08-2011, 3.00 p.m.
14. The sealed cover should be delivered in the office of the Additional Commissioner of Commercial Taxes (GST), on the 4<sup>th</sup> Floor, Vanijya Therige Karyalaya, Gandhinagar, Bangalore . Bids received after the specified time and date will be not be accepted.
15. The bids will be opened on 01-08-2011 at 4.00 p.m in the presence of available bidders.

17. Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Karnataka.
18. CTD reserves the right to issue any amendments to this bid document at any time prior to 3 days before the last date for intimation of bidders. Such amendments to tender document will be intimated to all the vendors to whom the original tender document was circulated via e-mail or fax. After intimation, amendments shall be deemed to form an integral part of this tender document.



Addl. Commissioner of Commercial Taxes (GST),  
Office of the Commissioner of Commercial Taxes(Karnataka)  
Vanijya Therige Karyalaya, Karlidasa Marg, Bangalore,

**ANNEXURE-1**

<b>SL NO</b>	<b>DESCRIPTION</b>	<b>REQUIREMENT</b>	<b>AMOUNT</b>
1	SOPHOS END POINT SECURITY AND CONTROL	For about 1500 Client Users and Servers	Rs.

Name and Designation

## Annexure -2

### Manufacturer's Authorization Form

To,

The Commissioner of Commercial Taxes,  
VTK – 1, Kalidas Marg, Gandhinagar,  
Bangalore – 560 009  
Karnataka

Date:

Dear Sir,

Sub: Authorization letter for tender number Ref: xxxxxxxxx dated: xxxxxx

This is with reference to above subject of Procurement of Anti-Virus licenses for your department.

We would like to authorise M/s ..... who is a business associate/partner of <OEM> in India to participate in the above tender, and execute the same if awarded.

We hereby extend our full support as per terms and conditions of the tender and the contract for the services offered against this invitation for tender offer by the M/s .....  
We hereby commit to the tender terms and conditions and will not withdraw our commitments during the process and or during the period of contract.

Yours Faithfully,

for "Company Name"  
"Name of the person"  
"Designation"